



मारत सरकार / GOVERNMENT OF INDIA
मारतीय संदेशण विमाग / SURVEY OF INDIA
असम एवं नागालेण्ड मू-स्थानिक आँकडा केन्द्र
ASSAM & NAGALAND GEO SPATIAL DATA CENTRE
निधि मवन् द्वितीय तल् लालमाटी
NIDHI BHAWAN, 2ND FLOOR, LALMATI
राष्ट्रीय राजमार्ग/NATIONAL HIGHWAY - 37
मुवाहाटी/GUWAHATI — 781029 (असम/ASSAM)
दूरमाष 0361-2302771 फैक्स 0361-2302725

ई—मेल assam.gdc.soi@gov.in



No. 301 /15-C-Computer(AMC)

Date: 17/03/2020

TENDER

Sub: ANNUAL MAINTENANCE CONTRACT (COMPREHENSIVE) OF AO SIZE PLOTTER HP-DSJ-800, HP DESIGNJET T7100, SCANNER COLORTRAC SMART LF Gx + 42e

The office of the Director Assam & Nagaland GDC invites sealed tenders for AMC (comprehensive) of AO Size Plotter HP-DSJ-800, HP Designjet T7100 & Scanner Colortrac smart LF Gx+42e as per Annexure –B from 01/05/2020 to 31/03/2021 as per terms and conditions enclosed herewith.

The envelope clearly marked as 'QUOTATION' on the top may be sent by Registered Post or may be dropped in the tender box in this office along with Financial Bid.

You are requested to send your sealed quotations in respect of AO Size Plotter HP-DSJ-800, HP Designjet T7100 & Scanner Colortrac smart LF Gx + 42e along with firm registration number, TAN number, Account Holders/ Supplier/ Agency Name. The successful agency should provide after award of contract name of the Bank & Bank address (in brief), Bank Account Number, IFSC Code. & MICR Code. The bank should be CBS/NEFT/RTGS/ECS enabled. E-mail address of the agency/ Supplier/ grantee (in case of grants), Mobile No. of the payee. (for payment alerts) and terms and conditions have to be provided. The last date of receiving the quotations is 15/04/2020.

Please also enclose a list of offices to which you provide A.M.C. List of items not covered under the comprehensive AMC to be submitted along with the Tender document on separate page duly signed and stamped by authorized representative.

The Director, Assam & Nagaland GDC reserves the right to accept / reject any quotation without showing any reason to the tender

PARTICULARS OF THE TENDER:

 Designation and address of the Authority inviting tender The Director Assam & Nagaland GDC Survey of India Nidhi Bhawan, 2nd Floor, Lalmati, NH-37 Guwahati - 781029

b) Address where store items kept

Assam & Nagaland GDC Survey of India Nidhi Bhawan, 2nd Floor, Lalmati, NH-37 Guwahati - 781029

c) Last date and time of receiving tenders :

15.04.2020 (1200 hrs)

d) Date & Time of opening of tender at

15.04.2020 (1600 hrs)

e) Total No. of pages of tender document :

06 pages

(Tushar Vaish), DSS Director (current duty)

TERMS & CONDITIONS FOR ON-SITE COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR AO SIZE PLOTTER HP-DSJ-800, HP DESIGNJET T7100, SCANNER COLORTRAC SMART LF Gx 42e OF ASSAM & NAGALAND GDC, SURVEY OF INDIA, GUWAHATI

- 1. The maintenance service under the maintenance contract shall comprise of preventive and corrective maintenance of plotters & scanner as per Annexure B.
- The tasks of the AMC will be carried out at the site of Survey of India, Assam & Nagaland GDC, Technical block at Janardhan Das complex Ganeshguri, Guwahati.
- 3. The maintenance services will consist of: -

 a) Attending to complaints raised by various wings/sections/individuals of GDC on immediate basis.

b) Onsite preventive and corrective maintenance of plotters/scanner connected In LAN and peripherals at GDC, Guwahati where the above equipment is installed as indicated from time to time.

c) The maintenance contract will include necessary repairs to the installed systems and replacement of defective/damaged parts, components and other accessories free of cost.

d) The maintenance contract also includes software support/troubleshooting to keep the system fully operational.

e) The maintenance service Agency shall provide maintenance services through qualified, experienced and competent engineers who are stationed at Guwahati.

- f) The Plotters/Scanner and its components will be covered under this maintenance contract.
- 4. The maintenance services will be provided on working days from 0900 Hrs to 1730 Hrs (Monday to Friday). The Agency shall make the services of service engineers available on Saturdays, Sundays or other holidays in case of any exigency.
- 6. The Agency shall also carry out periodic preventive maintenance including external cleaning of the equipment once every month, during days and timings convenient to the users.
- 7. No transportation charges, what so ever shall be paid by GDC for any type of services.
- It shall be the responsibility of the Agency to ensure that standby equipments/ r components are kept at GDC to meet the stipulated response time.

- The parts/components/sub-assemblies used for repair/replacement by the agency will be of the same/ equivalent or higher make and functional capability of as originally available in the systems.
- 10. The Agency shall maintain standby equipment of equivalent configuration for handling major repairs and requiring shifting of such equipment to their test and repair centre.
- 11. The service engineers deputed at GDC should be qualified and experienced to handle the AMC work.
- 12. The payment to the Agency will be made on half yearly basis at the end of each half year against invoice with PAN number, raised by the Agency.
- 13. The TDS, Service tax, and any other applicable taxes as per prevailing rates, will be deducted before making the payment.
- 14. If the services provided by the Agency under this maintenance services contract are not to the full satisfaction of GDC, the maintenance contract may be terminated by GDC and the charges may be payable only up to the period, till which the agency has rendered satisfactory services. The decision of GDC in this regard shall be final and binding on the Agency.
- 15. In case of non-compliance of the contract, GDC reserves the right to cancel/rescind/revoke the contract and impose suitable penalty in proportion to the damages.
- 16. The service engineers provided by Agency shall not be changed frequently. However, if the engineer/personnel are found incompetent by GDC, the service engineer shall be changed by the Agency on request by the GDC.
- 17. If the regular service engineer is not available for any reason, the Agency shall be responsible for deputing another competent and experienced engineer for that period to ensure continuity in services.
- 18. This agreement may also be terminated by GDC forthwith if at any time: -
- i) the Agency commits any other breach of this agreement if such breach is not remedied (if capable of remedy) within forty-five days of receipt of notice specifying the breach and calling upon the Agency to remove it.

or

ii) the Agency goes into liquidation (not being a voluntary liquidation, for the purpose only of a bona fide reconstruction or amalgamation) or enters into any composition arrangements with its creditors or a receiver of its assets is appointed.

19. A register would be maintained by the GDC for recording the visit reports of the service engineer of the Agency.

(Director) A&N GDC, Guwahati

SIGNATORY OF AUTHORIZED FIRM

PROFORMA FOR FINANCIAL BID FOR AMC(COMPREHENSIVE) OF PLOTTERS & SCANNER

1. Name of firm/company/agency along with registration number					
2. Complete address and telephone number					
3. PAN/TAN					
4. GST registration number					

FINANCIAL BID/QUOTATION FOR AMC (COMPREHENSIVE) OF AO SIZE PLOTTER HP-DSJ-800, HP DESIGNJET T7100, SCANNER COLORTRAC SMART LF Gx + 42e

SL No.	ITEMS	Qty.	PERIOD	RATE ALONG WITH GST	REMARKS
1	AO Size Plotter HP- DSJ-800	1	01.05.2020 To 31.03.2021		
2	HP Designjet T7100	1	01.05.2020 To 31.03.2021		
3	Scanner Colortrac smart LF Gx + 42e	1	01.05.2020 To 31.03.2021		

- 1. AO Size Plotter HP-DSJ-800,
- 2. HP Designjet T7100
- 3. Scanner Colortrac smart LF Gx+42e

REFAX ONES



SURVEY OF INDIA

Department of Science & Technology, Government of India

www.curveyofindia.govan

Tender Upload Requisition Form cum Forwarding Letter

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SI, No.		andatory, Please tick or fill each point carefully then at	Dated : 17-03-2020
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(2) 0	etailed Head :	(A) Vacancies/Appointment	
		On Contract Basis	
		On Deputation Basis	
		On Permanent Basis	
		No. of vacancies :	
		Name of the Posts :	
		Place of posting :	Committee of the commit
		Last date of application received at office :	V School Const
		(B) Procurement/Disposal of PLC	OTTERS and SCANNER
		(C) Annual Maintenance Contract of	
		(D) Repairing of	
		(E) Hire of Vehicle/Building for	
		(F) Call for Interest (it means no article is	being procured/disposed/hired.)
4		For Head (B) to (F) Last date for receiving	tender at office :
		(G) Corrigendum/Ammendment/Clarificat	ions
		For Head (G), mention related UTN/UJC is	ssued earlier :
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744	Outrie formal adminis	strative approval from SGO for procurement/dispos	al/appointment/hire/repairing?
(4)	Obtain formal autimos		
	If "YES" pl. mention Sanction No. of SGO	: Letter No. 3177 - 2423 /961 - 237	Dated: 13 HFT 2020
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