

81



सत्यमेव जयते

भारत सरकार / GOVERNMENT OF INDIA
 भारतीय सर्वेक्षण विभाग / SURVEY OF INDIA
 असम एवं नागालैण्ड भू-स्थानिक आँकड़ा केन्द्र
 ASSAM & NAGALAND GEO SPATIAL DATA CENTRE
 निधि भवन, द्वितीय तल, लालमाटी
 NIDHI BHAWAN, 2ND FLOOR, LALMATI
 राष्ट्रीय राजमार्ग / NATIONAL HIGHWAY - 37
 गुवाहाटी / GUWAHATI - 781029 (असम / ASSAM)
 दूरभाष 0361-2302771 फ़ैक्स 0361-2302725
 ई-मेल assam.gdc.soi@gov.in



No. 300 /15-C-Computer(AMC)

Date: 17/03/2020

TENDER

Sub: ANNUAL MAINTENANCE CONTRACT (COMPREHENSIVE) OF DESKTOP COMPUTERS, PRINTERS AND ONLINE UPS

The office of the Director Assam & Nagaland GDC invites sealed tenders for AMC (comprehensive) of DESKTOP COMPUTERS, PRINTERS AND ONLINE UPS as per Annexure -A from 01/05/2020 to 31/03/2021 as per terms and conditions enclosed herewith.

The envelope clearly marked as 'QUOTATION' on the top may be sent by Registered Post or may be dropped in the tender box in this office along with Financial Bid.

You are requested to send your sealed quotations in respect of DESKTOP COMPUTERS, PRINTERS AND ONLINE UPS along with firm registration number, TAN number, Account Holders/ Supplier/ Agency Name. The successful agency should provide after award of contract name of the Bank & Bank address (in brief), Bank Account Number, IFSC Code. & MICR Code. The bank should be CBS/NEFT/RTGS/ECS enabled. provide E-mail address of the agency/ Supplier/ grantee (in case of grants), Mobile No. of the payee. (for payment alerts) and terms and conditions have to be provided. The last date of receiving the quotations is 15/04/2020.

Please also enclose a list of offices to which you provide A.M.C. List of items not covered under the comprehensive AMC to be submitted along with the Tender document on separate page duly signed and stamped by authorized representative.

The Director, Assam & Nagaland GDC reserves the right to accept / reject any quotation without showing any reason to the tenderer.

1. PARTICULARS OF THE TENDER:

- | | | |
|----|--|---|
| a) | Designation and address of the Authority inviting tender | The Director
Assam & Nagaland GDC
Survey of India
Nidhi Bhawan, 2 nd Floor, Lalmati, NH-37
Guwahati - 781029 |
| b) | Address where store items kept | Assam & Nagaland GDC
Survey of India
Nidhi Bhawan, 2 nd Floor, Lalmati, NH-37
Guwahati - 781029 |
| c) | Last date and time of receiving tenders | 15.04.2020 (1200 hrs) |
| d) | Date & Time of opening of tender at | 15.04.2020 (1600 hrs) |
| e) | Total No. of pages of tender document | 10 pages |

Tushar Vaish
 17/3/2020
 (Tushar Vaish), DSS
 Director (current duty)

**TERMS & CONDITIONS FOR ON-SITE COMPREHENSIVE ANNUAL
MAINTENANCE AGREEMENT FOR COMPUTERS, PRINTERS & ONLINE UPS OF
ASSAM & NAGALAND GDC, SURVEY OF INDIA, GUWAHATI**

1. The maintenance service under the maintenance contract shall comprise of preventive and corrective maintenance of computers, associates peripherals and printers as per Annexure-'A'.
2. The tasks of the AMC will be carried out at office site of Survey of India, Assam & Nagaland GDC, Nidhi Bhawan, 2nd floor ,Lalmati, N.H.- 37, Guwahati – 29 in the Dist of Kamrup (Metro), Assam (Administrative block)
3. Maintenance services shall be provided at the following locations:
 - a) Assam & Nagaland GDC, Technical block at Janardhan Das complex, Ganeshguri, Guwahati.
 - b) Administrative block at Nidhi Bhawan, 2nd floor ,Lalmati, N.H.- 37, Guwahati – 29
4. The maintenance services will consist of: -
 - a) Attending to complaints raised by various wings/sections/individuals of GDC on immediate basis.
 - b) Onsite preventive and corrective maintenance of computers connected in LAN and peripherals at GDC, Guwahati where the above equipment is installed as indicated from time to time.
 - c) The maintenance contract will include necessary repairs to be installed systems and replacement of defective/damaged parts, components and other accessories free of cost.
 - d) The maintenance contract also includes Operating System Loading, removal of virus, software patch updation, HDD crash recovery, system administration, network administration, software support/ troubleshooting to keep the system fully operational.
 - e) The maintenance contract also includes repairs, maintenance and troubleshooting of all LAN components to keep LAN fully operational.
 - f) The maintenance service Agency shall provide maintenance services through qualified, experienced and competent engineers who are stationed at Guwahati.
 - g) All computers, peripherals and their parts as mentioned in Annexure 'A' will be covered under this maintenance contract.
5. The maintenance services will be provided on working days from 0900 Hrs to 1730 Hrs (Monday to Friday). The Agency shall make the services of service engineers available on Saturdays, Sundays or other holidays in case of any exigency.

6. The Agency shall also carry out periodic preventive maintenance including external cleaning of equipments once every month, during days and timings convenient to the users.
7. No transportation charges, what so ever shall be paid by GDC for any type of services.
8. It shall be responsibility of the Agency to ensure that sufficient number of standby equipments/ components are kept at GDC to meet the stipulated response time.
9. The parts/components/sub-assemblies used for repair/replacement by the agency will be of the same/ equivalent or higher make and functional capability of as originally available in the systems. Except consumable like ribbons, laser printer toner, floppies, CD's cables, the agency will arrange all other parts/components/sub-assemblies including fuser assembly of laser printer free of cost.
10. The Agency shall maintain adequate standby equipment of equivalent configuration for handling major repairs and requiring shifting of such equipment to their test and repair centre.
11. The service engineers deputed at GDC should be qualified and experienced to handle the AMC work.
12. The payment to the Agency will be made on half yearly basis at the end of each half year against invoice with PAN number, raised by the Agency.
13. The TDS, Service tax, and any other applicable taxes as per prevailing rates, will be deducted before making the payment.
14. If the services provided by the Agency under this maintenance services contract are not to the full satisfaction of GDC, the maintenance contract will be terminated by GDC and the charges will be payable only up to the period, till which the agency has rendered satisfactory services. The decision of GDC in this regard shall be final and binding on the Agency.
15. In case of non-compliance of the contract, GDC reserves the right to cancel/rescind/revoke the contract and impose suitable penalty in proportion to the damages.
16. The service engineers provide by Agency shall not be changed frequently. However, if the engineer/personnel are found incompetent by GDC, the service engineer shall be changed by the Agency on request by the GDC.
17. If the regular service engineer is not available for any reason, the Agency shall be responsible for deputing another competent and experienced engineer for that period to ensure continuity in services.

18. This agreement may also be terminated by GDC forthwith if at any time.

the Agency fails to rectify major pending complaints that have become due and such failure continues for a period of thirty days.

or

the Agency commits any other breach of this Agreement if such breach is not remedied (if capable of remedy) within forty five days of receipt of notice specifying the breach and calling upon the Agency to remedy it.

or

the Agency goes into liquidation (not being a voluntary liquidation, for the purpose only of a bona fide reconstruction or amalgamation) or enters into any composition arrangements with its creditors or a receiver of its assets is appointed.

19. A register would be maintained by the GDC for recording the visit reports of the service engineer of the Agency.

.....

Director)
A&N GDC, Guwahati

SIGNATORY OF
AUTHORIZED FIRM

ANNEXURE - A

Sl. No.	Printer	Product Serial No.	Quantity	Period	Remarks	Rate along with GST
1	Printer Hp Laserjet P1007	VNFNS59319	1	01.05.2020 to 31.03.2021	TECH. BLOCK	
2	Printer Hp Laserjet P1108	VNF3N18332	1	01.05.2020 to 31.03.2021	ADM	
3	Printer Hp Laserjet P1007	VNFNX07621	1	01.05.2020 to 31.03.2021	ADM	
4	Printer Hp Laserjet P1108	VNC7L07413	1	01.05.2020 to 31.03.2021	ADM	
5	Printer Hp Laserjet P1108	VNC6401947	1	01.05.2020 to 31.03.2021	ADM	
6	Printer Hp Laserjet P1020	CNC0G13141	1	01.05.2020 to 31.03.2021	ADM	
7	Printer Hp Laserjet P1108	VNC7L03573	1	01.05.2020 to 31.03.2021	ADM	
8	Printer Hp Laserjet P1007	VNFNS56865	1	01.05.2020 to 31.03.2021	ADM	
9	Printer Hp Laserjet ADM P1108	VNF7N00513	1	01.05.2020 to 31.03.2021	ADM	
10	Printer Canon Image Class MF 3010	WCM34302	1	01.05.2020 to 31.03.2021	ADM	
11	Printer Hp Color Laserjet Pro MFP 176n		1	01.05.2020 to 31.03.2021	ADM	
12	Printer Hp Laserjet P1108	VNF3220308	1	01.05.2020 to 31.03.2021	ADM	
13	Printer Canon Image Class MF 4750	OZB17281	1	01.05.2020 to 31.03.2021	ADM	
14						
15						
16	Online UPSS	Product Serial No.	Quantity	Period	Remarks	
17	ORION	1341177	1	01.05.2020 to 31.03.2021	TECH. BLOCK	
18	ORION	1341173	1	01.05.2020 to 31.03.2021	TECH. BLOCK	
19	IGBT	ULP71008	1	01.05.2020 to 31.03.2021	TECH. BLOCK	
20	IGBT	ULP71007	1	01.05.2020 to 31.03.2021	TECH. BLOCK	
21	LUMINOUS	LD2000IN	1	01.09.2020 to 31.03.2021	ADM	
22	(Under Warranty up to August'2020)					
GRAND TOTAL(WITH GST)						

ANNEXURE -A
COMPUTERS PRINTERS & Online UPS's of A & GDC, Guwahati

ITEM No.		CPU		MONITOR		PERIOD	Quantity	REMARKS
SL No.	Computer Configuration	SL NO.	TYPE & SIZE	SL NO.				
1	DELL Precision T 5600 Workstation Xeon ES-2630 0 @ 2.30 GHz, 8 GB RAM	7W598BX1	BenQ LED 24"	ETMBD00272SL0, 609PMT002017	01.05.2020 to 31.03.2021	1 each	TECH	
2	DELL Precision T 5600 Workstation Xeon ES-2630 0 @ 2.30 GHz, 8 GB RAM	9W998BX1	BenQ LED 24"	ETMBD000259SL0, 609PMT0001985	01.05.2020 to 31.03.2021	1 each	TECH	
3	DELL Precision T 5600 Workstation Xeon ES-2630 0 @ 2.30 GHz, 8 GB RAM	FV998BX1	BenQ LED 24"	ETMBD000246SL0, 609PMT0002043	01.05.2020 to 31.03.2021	1 each	TECH	
4	DELL Precision T 5600 Workstation Xeon ES-2630 0 @ 2.30 GHz, 8 GB RAM	6T998BX1	BenQ LED 24"	ETMBD000268SL0, CNNS130H83	01.05.2020 to 31.03.2021	1 each	TECH	
5	DELL Precision T 5600 Workstation Xeon ES-2630 0 @ 2.30 GHz, 8 GB RAM	GW998BX1	BenQ LED 24"	ETMBD000240SL0, 609PMT0002008	01.05.2020 to 31.03.2021	1 each	TECH	
6	DELL Precision T 5600 Workstation Xeon ES-2630 0 @ 2.30 GHz, 8 GB RAM	DW998BX1	BenQ LED 24"	ETMBD000243SL0, 609PMT0001992	01.05.2020 to 31.03.2021	1 each	TECH	
7	DELL Precision T 5600 Workstation Xeon ES-2630 0 @ 2.30 GHz, 8 GB RAM	9T7NXX1	BenQ LED 24"	ETMBD000326SL0	01.05.2020 to 31.03.2021	1 each	TECH	
8	DELL Workstation Xeon 3.20GHz, 1GB RAM	97Y48S	Dell 19" and Hp	CNC710XKC	01.05.2020 to 31.03.2021	1	TECH	
9	Hp Workstation kw6200 Xeon 3.20GHz, 2GB RAM	SGHS1601SF			01.05.2020 to 31.03.2021	1	TECH	
10	Hp Workstation kw6200 Xeon 3.20GHz, 2GB RAM	SGHS1601TH			01.05.2020 to 31.03.2021	1	TECH	
11		From Silchar						
12	Hp Server Xeon 2.80GHz, 256 MB RAM	0QCZ753D	IBM CRT, 19"	GVNS09004G, CNNS130N95	01.05.2020 to 31.03.2021	1 each	TECH	
13	Hp Server Xeon 2.80GHz, 512 MB RAM	023LZ7538	IBM CRT, 18"	V5-A0367	01.05.2020 to 31.03.2021	1 each	TECH	
14	Hp Server Pentium D, 3.00GHz, 1.24 GB RAM	SGHS1601TN	HP, TFT, 17"	CNC710WZ7	01.05.2020 to 31.03.2021	1 each	TECH	
15	Hp Server Pentium 4, 3.00GHz, 1.24 GB RAM	INS1600MS	HP, TFT, 17"	CNNS130I68	01.05.2020 to 31.03.2021	1 each	TECH	
16	Hp Server Core 2 Duo E7600 @ 3.05GHz, 2GB RAM	INA1357BT	HP, LCD, 18"	CNT2402XK	01.05.2020 to 31.03.2021	1 each	TECH	
17	Hp Server Core 2 Duo E7600 @ 3.05GHz, 2GB RAM	INA1357BT	HP, LCD, 18"	CNT111432N	01.05.2020 to 31.03.2021	1 each	TECH	
18	Hp Server Core 2 Duo E7600 @ 3.05GHz, 2GB RAM	IN17130907	HP, 1702	CNNS130H9K	01.05.2020 to 31.03.2021	1 each	TECH	
19	Hp Server Pentium D,	IN1330429	IBM 18"	V5-10270	01.05.2020 to 31.03.2021	1 each	TECH	
20	Hp Server Pentium D,	INI 5160NVF	HP	JPV412005D	01.05.2020 to 31.03.2021	1 each	TECH	
21	Hp Server Pentium D,	INI17100VWQ	HP, CRT, 19"	JPV412005H	01.05.2020 to 31.03.2021	1 each	TECH	
22	Hp Server Pentium D, 2.80GHz, 0.99GB RAM	INI171308N1	HP, TFT, 19"	CNC710WXXB	01.05.2020 to 31.03.2021	1	TECH	
23	Hp Server Core 2 Duo E7600 @ 3.05GHz, 2GB RAM	INA1357BT9	HP, TFT, 19"	CNC710WY3	01.05.2020 to 31.03.2021	1 each	TECH	
24	Hp Server Pentium D, 2.80GHz, 1.24 GB RAM	INI1713035Q	HP, LCD, 18"	CNT108BKQ	01.05.2020 to 31.03.2021	1 each	TECH	
25	Hp Server Pentium D, 2.80GHz, 1.24 GB RAM	INA5329VX1	HP, TFT, 17"	CNC710WY2D	01.05.2020 to 31.03.2021	1 each	TECH	
26	Hp Server Pentium D, 2.80GHz, 1.24 GB RAM	INA5329VX1		GVNS090983G	01.05.2020 to 31.03.2021	1 each	TECH	

ANNEXURE - A

Sl. No.	Printer	Product Serial No.	Quantity	Period	Remarks
1	Printer Hp Laserjet P1007	VNFNSS9319	1	01.05.2020 to 31.03.2021	TECH. BLOCK
2	Printer Hp Laserjet P1108	VNF3N18332	1	01.05.2020 to 31.03.2021	ADM
3	Printer Hp Laserjet P1007	VNFNXX07621	1	01.05.2020 to 31.03.2021	ADM
4	Printer Hp Laserjet P1108	VNC7L07413	1	01.05.2020 to 31.03.2021	ADM
5	Printer Hp Laserjet P1108	VNC6401947	1	01.05.2020 to 31.03.2021	ADM
6	Printer Hp Laserjet P1020	CNCDG13141	1	01.05.2020 to 31.03.2021	ADM
7	Printer Hp Laserjet P1108	VNC7L03573	1	01.05.2020 to 31.03.2021	ADM
8	Printer Hp Laserjet P1007	VNFNSS6865	1	01.05.2020 to 31.03.2021	ADM
9	Printer Hp Laserjet ADM P1108	VNF7N00513	1	01.05.2020 to 31.03.2021	ADM
10	Printer Canon Image Class MF 3010	WCM34302	1	01.05.2020 to 31.03.2021	ADM
11	Printer Hp Color Laserjet Pro MFP 176n	VNF3220308	1	01.05.2020 to 31.03.2021	ADM
12	Printer Hp Laserjet P1108	OZB17281	1	01.05.2020 to 31.03.2021	ADM
13	Printer Canon Image Class MF 4750		1	01.05.2020 to 31.03.2021	
14					
15					
16	Online UPSS	Product Serial No.	Quantity	Period	Remarks
17	ORION	1341177	1	01.05.2020 to 31.03.2021	TECH. BLOCK
18	ORION	1341173	1	01.05.2020 to 31.03.2021	TECH. BLOCK
19	IGBT	ULP71008	1	01.05.2020 to 31.03.2021	TECH. BLOCK
20	IGBT	ULP71007	1	01.05.2020 to 31.03.2021	TECH. BLOCK
21	LUMINOUS	LD2000IN	1	01.09.2020 to 31.03.2021	ADM
22	(Under Warranty up to August'2020)				

SURVEY OF INDIA

Department of Science & Technology, Government of India

Tender Upload Requisition Form cum Forwarding Letter

(All Fields are mandatory, Please tick or fill each point carefully then attach copy of sanction letter)

Sl. No. (1) Requisition Letter No. 300/15-C-Computer(AMC) Dated: 17-03-2020
(Dispatch No. date of G.O. in separate forwarding letter is required.)

(2) Detailed Head :

- (A) Vacancies/Appointment
 On Contract Basis
 On Deputation Basis
 On Permanent Basis

No. of vacancies :

Name of the Posts :

Place of posting :

Last date of application received at office :

- (B) Procurement/Disposal of :
 (C) Annual Maintenance Contract of DESKTOP, COMPUTERS, PRINTERS and ONLINE UPS.
 (D) Repairing of
 (E) Hire of Vehicle/Building for
 (F) Call for Interest (It means no article is being procured/disposed/hired.)
 For Head (B) to (F) Last date for receiving tender at office :
 (G) Corrigendum/Ammendment/Clarifications
 For Head (G), mention related UTN/UJC issued earlier :

(3) Is the same also required to be published in the newspaper ? : YES NO
(Advertisement for publication will be sent through SGO)(4) Obtain formal administrative approval from SGO for procurement/disposal/appointment/hire/repairing?
 YES NO

If 'YES' pl. mention

Sanction No. of SGO :

(Copy of sanction letter attached)

Letter No. आर-2423/961-रेजरDated : 13 मार्च 2020

If 'NO' pl. state the reason behind :

Note : For Tender upload under Head (B) and (C), no prior administrative approval is required.

(5) Tender documents have been sent by e-mail :

(with Digital Signature/Password, No CD-R or Pen Drive is required)

 admn.soi@gov.in
 sgo.technical.soi@gov.in
(6) My E-mail ID is : assam.gdc.sai@gov.in
(by which e-mail is sent)(7) My mobile number is : 9002580908

(8) Digital Signature/Password :

(9) Please also unload this tender on or after dated : 18-03-2020 (Mandatory)I certified that tender documents have been checked in detailed by me & found OK!
I do undertake the responsibility for its correctness, Please upload it on website.Date : 18/03/2020Place : Guwahati

To

Tushar Vaish
18/3/2020

(Sign. of Head of Office)

Name : TUSHAR VAISHDesig. : D.S.S

Box for Official Rubber Stamp

(तुषार वैश्य)

(Tushar Vaish)

उप-अधीक्षक सर्वेक्षण / सी.डी.जी.जे.

Dy. Suptdg. Surveyor / ~~CD~~

अ. एवं मा. जी.डी.सी., गुवाहाटी

A. & N. GDC, Guwahati

- (1) The Surveyor General of India, Dehra Dun for information & necessary action please.
 (2) The Additional Surveyor General, _____ Zone for information please.
 (3) Director, NGDC, Dehra Dun with request to upload the tender as per details given above.